



SWTCH

EV Charging
Services

Add EV charging with one monthly payment with **SWTCH's** Charging as a Service (CaaS)



Unlock new revenue streams and increase your NOI without the need for capital expenditures.



Our CaaS plan provides a streamlined approach to make EV charging a reality for your properties. Bundle hardware, installation, software, energy & asset management (SWTCH Control™), and our SWTCH Care™ service plan into one monthly subscription.

***Pricing is determined on factors such as install costs, EV charger, incentives, and tax credits available.*

SWTCH CaaS includes:



HARDWARE



O&M (SWTCH CARE™)



INSTALLATION



SWTCH CONTROL™



NETWORK MANAGEMENT



24/7 SUPPORT



SWTCH offers a suite of services to provide peace of mind that your EV chargers are supported and flexible financing that makes it easy to get started.

Comprehensive support with **SWTCH Care™**

SWTCH Care™ provides comprehensive 24/7 monitoring, maintenance and support to maximum charger uptime and peace of mind.

Financing simplified with **SWTCH Charging as a Service**

SWTCH Charging as a Service (CaaS) bundles hardware, installation, software and expert service into a single monthly fee, designed to meet the needs of your business.

SWTCH Care™

Rest easy knowing that your investment is taken care of through our comprehensive support offering, including:



Extended Manufacturer Warranty

SWTCH Care continues the manufacturer's warranty for as long as you subscribe. Plus, it covers any costs related to the shipment of replacement parts.



On-Site Service

For any issues that require an on-site visit from a service technician, SWTCH Care covers the cost. On-site maintenance and diagnostics is also performed during any service visit.



Error Prevention & Detection

With our 24/7/365 remote monitoring, we'll know about problems before your drivers do. Our remote access diagnostic and dispatch services keep your system running smoothly before serious problems occur.



Priority response time

A SWTCH representative will investigate any issues remotely within one business day. For issues requiring replacement parts, a technician will service your station within 3 business days (after parts have been received).

SWTCH Charging as a Service (CaaS)

Our CaaS plan provides a streamlined approach to make EV charging a reality for your properties. Bundle hardware, installation, software, energy & asset management (SWTCH Control™), and our SWTCH Care™ service plan into one monthly subscription.



HARDWARE



SWTCH CARE™



INSTALLATION



SWTCH CONTROL™



NETWORK MANAGEMENT



24/7 SUPPORT

Improve NOI

Unlock new revenue streams and market value to increase your NOI without the need for capital expenditures.

Gain peace of mind with SWTCH Care™

Rest easy knowing that your investment is taken care of through our comprehensive support service.

Maximize efficiency

Avoid management complexities with our turn-key installation and on-going system management, while benefiting from predictable monthly costs.

SWTCH CaaS Pricing

Pricing is determined on factors such as install costs, EV charger, incentives, and tax credits available.

Complete support and coverage from your experts in EV charging.

| | Incl. in charger mgmt. fee | SWTCH Care™ | SWTCH CaaS |
|-----------------------------------|----------------------------|-------------|------------|
| Remote monitoring & diagnostics | ✓ | ✓ | ✓ |
| In warranty parts | ✓ | ✓ | ✓ |
| In warranty labor | | ✓ | ✓ |
| Out of warranty parts | | ✓ | ✓ |
| Out of warranty labor | | ✓ | ✓ |
| Priority call response time | | ✓ | ✓ |
| On-site service | | ✓ | ✓ |
| Charging equipment & installation | | | ✓ |

Connect with us.

Let's get started with a complimentary consultation. We'll walk you through the ins and outs of EV charging and ensure you get the right system for your property.

Email us today at sales@swtchenergy.com.

[SWTCHENERGY.COM](https://www.swtchenergy.com)



*Items not covered through SWTCH Care™:

- Acts of God: replacement of chargers damaged by unavoidable catastrophes and natural disasters.
- Cosmetic damages: normal cosmetic wear and tear that do not affect the operation of the station will not qualify for a full replacement of your charging hardware.
- Stations not bought or installed through the SWTCH partner network or through a verified SWTCH installation partner.
- SWTCH undertakes no responsibility with respect to repairing, replacing, monitoring or servicing anything other than your Charging Stations.
- SWTCH Care™ is not available for testing Charging Stations on non-commercially available vehicles.